



هيئة الاتصالات والفضاء والتقنية  
Communications, Space &  
Technology Commission

**Request for public consultation on the  
Outsourcing Regulations for  
Telecommunications and Cloud Computing  
Service Providers**

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December 2023

## **1- Introduction**

CST has established, the outsourcing regulations to set the minimum requirements and conditions to be complied by Service Provider when outsourcing works to a third party to ensure that this contractual relationship will not affect Service Provider commitment with provisions of Telecommunications Act, its Implementing Regulations, and regulatory decisions issued by CST.

## **2- The scope and purpose of the Law**

These regulations apply to telecommunications and cloud computing service providers licensed, registered, and authorized by CST ("service provider"). These regulations aim to clarify the requirements that the service providers must fulfill before outsourcing to any other party. Also, aims to clarify The minimum provisions that must be provided in the outsourcing contracts that the service provider concludes with the other party when they assign these tasks to him.

## **3- Participation**

Those wishing to submit their views on the Law may submit it to the CST before January 17, 2024 through the following:

3-1 Through (Istitlaa) Platform <https://istitlaa.ncc.gov.sa>

3-2 Through (CST) Platform <https://regulations.cst.gov.sa>

3-3 Email to ([fzaydey@cst.gov.sa](mailto:fzaydey@cst.gov.sa))

3-4 Written delivery (paper or electronic) at CST headquarters or by mail to the following address:

CST - Al-Nakhil District - intersection of Prince Turki bin Abdul-Aziz Al-

Awwal Street with Imam Saud bin Abdul-Aziz Road

PO Box 75606 Riyadh 11588 - Kingdom of Saudi Arabia Saudi Arabia.

CST calls on all relevant parties and interested people inside and outside the Kingdom from all sectors to provide comments, observations and suggestions on this Law. CST encourages provision of comments supported by the required details, justifications, analytical studies, benchmarks and other information, if any, in accordance with the format shown below, given that what is provided in this regard is not binding on CST. CST also reserves its absolute right to publish or not publish all comments on the public consultation request if it deems it appropriate.

Document Subject			
Paragraph No.	Article No.	View	Proposed amendment



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