Request of Public Consultations on Data Governance Maturity Guideline for Telecom, space, and Information Technology Service Providers

August 2023
1. Introduction:

Based on the role of the Telecommunications, Space, and Technology Commission in overseeing the communications and information technology sector, the Commission is actively engaged in launching a document titled "Data Governance Maturity Guideline for Telecom, space, and Information Technology Service Providers." The aim of this initiative is to empower service providers to enhance the maturity of their data governance practices.

The document serves as a guide for self-assessment of data governance maturity among service providers in the communications, space, and information technology sectors. Its purpose is to establish and improve data governance practices, enhance digital capabilities for delivering superior services, and elevate overall business performance. Additionally, the document includes a model for evaluating the maturity of nineteen sub-domains of data governance. This model assists in determining maturity levels and identifying best practices within each domain.

Scope and Objectives of the Document:

The document enables service providers to conduct self-assessment for measuring the maturity of data governance and its practices through the nineteen sub-domains of data governance. This includes starting from data management vision and strategy to data ethics. The purpose of this document is to guide service providers by:

- Providing examples of best practices related to data governance domains.
- Calculating the degree of data governance maturity to gain an overview of the service provider's level.
- Identifying the sub-domains of data governance that require improvement.
participations:

Participants wishing to submit their views on the document must submit them to the Communication, Space & Technology Commission no later than September 10, 2023. Opinions and comments can be sent using one or all of the following methods:

3-1 Through the CST’s regulatory platform on the CST’s website [https://regulations.citc.gov.sa](https://regulations.citc.gov.sa).

3-2 Email to the Data Governance Office at CST [DGO@cst.gov.sa](mailto:DGO@cst.gov.sa)

3-3 Through written delivery (paper and electronic) at the Headquarters of the Communications, Space & Technology Commission or by mail to:

Communications, Space & Technology Commission
Al Nakheel District
Prince Turki bin Abdul Aziz I Street intersection with Imam Saud bin Abdul Aziz Road
75606 Riyadh 11588

Saudi Arabia

CST calls on all relevant parties and interested people to provide comments, observations and suggestions on this document. CST encourages provision of comments supported by the required details, justifications, analytical studies, benchmarks and other information, if any, in accordance with the format shown below, given that what is provided in this regard is not binding on CST. CST also reserves its absolute right to publish or not publish all comments on the public consultation request if it deems it appropriate.

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